



Susan Cowden
Administrator
Employment & Workforce Development Division

Susan Cowden serves as administrator for the Employment and Workforce Development Division. Susan previously worked for the Department of Labor & Workforce Development as director of Employment and Training in the Employment and Workforce Development Division. She was Director of Family Assistance for the Tennessee Department of Human Services with responsibility for Medicaid, TennCare, Food Stamps, Families First and Electronic Benefit Transfer. She has 20 years of leadership experience, operating workforce development and welfare reform programs that serve job seekers and employers. Most recently she was employed as program director for the Nashville Career Advancement Center, in which capacity she oversaw the delivery of programs and services for a four-county area in middle Tennessee, including metro Nashville.

Susan attended Vanderbilt University and holds a bachelor's degree from the University of Tennessee, Knoxville. She is a graduate of the Tennessee Government Executive Institute, Class of 2002, was elected to the Steering Committee and served as Vice Chair in 2003. Susan lives in Franklin with her husband Steve and twins Kate and Duke.